

Privacy statement

Love & Memories Love & Memories is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

Love & Memories
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Celeste Jonker is the Data Protection Officer of Love & Memories

Personal data that are processed

Love & Memories processes personal data because you use our services and / or because you provide this information to us. Below is an overview of the personal data we process:

- - First and last name
- - Sex •- Address data
- - Telephone number
- - E-mail address
- - Allergies related to, for example, lunch or dinner
- - Physical limitations, so that we can make provisions
- - Bank account number

Purpose and basis of the processing of personal data

Love & Memories processes personal data for the organization and styling of weddings and (business) events and the rental of decoration materials for your wedding or (business) event. Part of this can be for example: ceremony, lunch, dinner, reception, party, overnight stays, activities, transport, etc.

During the organization of a wedding or (business) event, there are contacts with the bridal couple, the family, the business client and various suppliers who provide products and / or services for the wedding or business event.

We process your personal data for:

- o - handling your payment;
- o - to deliver goods and / or services to you.
- o - to be able to call or e-mail if this is necessary to be able to carry out our services.

Love & Memories also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

Storage period

Love & Memories does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following categories of personal data:

- - personal data concerning guests: up to 1 year after the wedding / business event;
- - personal data concerning client and subcontractors: up to 7 years after the marriage / business event to meet the requirements of the tax authorities;
- - information that we save after 7 years, for example for reference or references, will be made anonymous, for example by using only the first names and event / wedding date.

Sharing personal data with third parties

Love & Memories will not sell your personal data to third parties and will only provide them if this is necessary for the execution of the concluded agreement and / or to comply with legal obligations.

Love & Memories will only provide your details to third parties who are necessarily involved in the organization of your wedding or (business) event. Our employees and third parties engaged by us are obliged to respect the confidentiality of your data. We conclude a processor agreement with companies that process your data.

An important part of the work is making a scenario in which is described in detail who does what and when. Each scenario is unique. It is inevitable that names of the bridal couple, the family and the suppliers are mentioned in this scenario. The amount of personal information is kept as limited as possible. The scenario is only shared with those who are at work at the wedding or (business) event and who need it to carry out their work correctly.

Cookies, or similar techniques, which are used

Love & Memories only uses technical and functional cookies and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit the website.

The cookies we use are necessary for the technical operation of the website, your ease of use and checking the performance of the website. They ensure that the website works properly and remember, for example, your preferred settings.

We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of the browser.

View, modify, transfer or delete data

You have the right to view, correct or delete personal data. In addition, you have the right to withdraw any consent for the data processing, to object to the processing of personal data or to request the data for transfer.

You can send such a request to info@loveandmemories.nl. In order to ensure that the request for access has been made by you, we request that you send a copy of your ID. The advice is to blacken the passport photo, the strip with numbers at the bottom of the passport, the passport number and the Citizen Service number to protect your privacy.

Changes to privacy policy

Love & Memories reserves the right to make changes to this privacy policy, for example when laws and regulations require it. Changes will only be made known via the website in an adapted version. Please consult the privacy statement on our website periodically.

Security of personal data

Love & Memories takes the protection of your personal data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification.

For this we have, among other things, taken the following measures:

- - use of GDPR compliant cloud storage for documents and mail
- - keeping up-to-date on software used by us;
- - passwords policy. This is enforced by a password management tool;
- - secure storage of paper files;
- - safe destruction of paper files;
- - regular monitoring of and, where necessary, review of technical security measures by a qualified ICT specialist.

Data leaks

The processor will inform the controller of any 'personal data breach' as referred to in article 4 sub 12 AVG.

For general information about the Personal Data Protection Act and requesting a brochure, you can contact the Infoline Central Government, or via www.rijksoverheid.nl where most information is available in PDF format.